

DOXIM ACCESSIBLE DOCUMENTS

PROVIDE INCLUSIVE TRANSACTIONAL DOCUMENTS QUICKLY AND COST-EFFECTIVELY

There's mounting pressure on organizations like yours to provide accessible communication that meet local and international regulatory requirements and satisfy the diverse needs of customers. But meeting accessibility requirements can be overwhelming for many companies, as they are already stretched to meet their day to day operational and revenue requirements.

Doxim Accessible Documents meets the needs your customers who benefit from accessible documents. Our experts will help you increase readability and offer alternative document formats, so you can improve the overall customer experience, reduce costly calls to your call center, and meet your regulatory obligations.

Enhance Your Digital Customer Experience

Financial Institutions (FIs) will soon see an uptick in disability rates as the baby boomer population ages. By simply creating accessible PDF and HTML transactional documents, FI's can quickly offer enhanced digital experiences so documents can be consumed and interpreted reliably by a wide variety of user agents, including assistive technologies.

Compliance

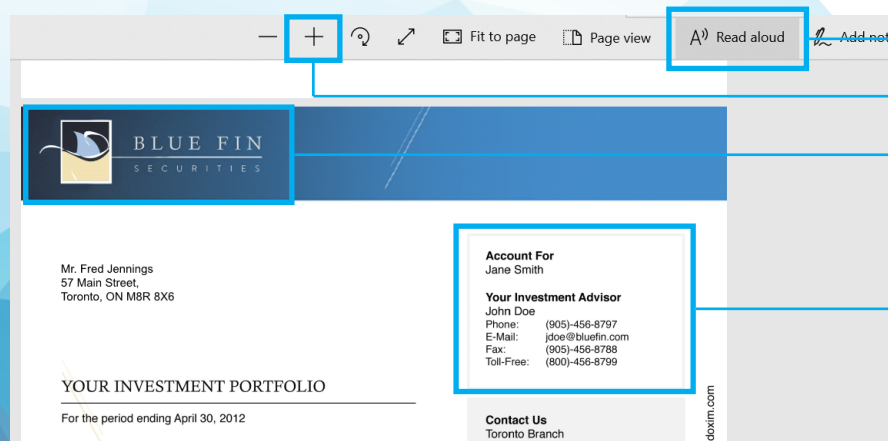
Available as stand alone documents or delivered via our web portal, Doxim Accessible Documents meets WCAG 2.1 standards to help you meet your ADA, AODA and Section 508 compliance requirements.

Expand Your Customer Base By Tapping Into An Under-Served Market

Persons with Disabilities (PWD) are the largest minority group in North America and contrary to common belief, have some of the greatest discretionary household income. But, this group still remains largely under-served and forgotten by most financial services organizations. This creates an opportunity for banks and credit unions to attract the attention of the loyal PWD market by providing inclusive banking solutions that make it possible for all customers to perform their daily banking effortlessly.

Doxim Customer Engagement Platform

Doxim Accessible Documents solution is part of the Doxim Customer Engagement Platform, which helps FIs communicate reliably and effectively, improve cross-sell and upsell opportunities, and drive increased loyalty and wallet share through personalized communications.



Screen Reader

Zoom In

Alt Text to describe images to users

High contrast between font and background color

Doxim Accessible Documents

Feature

Included

Conformance

WCAG 2.0 AA or higher
Meets ADA Compliance Requirements
Meets Section 508 Compliance Requirements

✓
✓
✓

Portal

Text Alternatives to Video and Images
Time-Based Media
Adaptable
Distinguishable
Keyboard Accessible
Sufficient Interaction Time
Avoiding Content Likely to Cause Seizures
Navigable
Readable
Predictable
Input Assistance
Compatible with Assistive Technology

✓
✓
✓
✓
✓
✓
✓
✓
✓
✓
✓
✓

HTML

Responsive
Available to All Users
Supported By Portal
Mitigates Historical Documents

✓
✓
✓
✓

PDF

PDF UA support
Supported By Portal
Available to All Users
Mitigates Historical Documents

✓
✓
✓
X

Document Types

Statements
Emails and Notices
Tax documents

✓
✓
✓

The time to act is now! All customers deserve to read their transactional documents.

Book a meeting with a solution expert and we'll show you how Doxim can help meet your document accessibility requirements.

[Request Demo](#)