doxim®

Doxim Accessible Documents

Provide Inclusive Transactional Documents Quickly And Cost-Effectively

Organizations today need to provide customers with accessible communications due to local and international regulatory requirements and a desire to meet the varying needs of their customers. It's the law and its good for business. But meeting accessibility requirements can be overwhelming for many companies, as they are already stretched to meet their day-to-day operational and revenue requirements.

The Doxim Accessibility solution can equip your organization to meet the needs of customers who will benefit from accessible documents. Our solution can help you increase readability and offer alternative document formats, so you can improve the overall customer experience, reduce costly calls to your call center, and meet your regulatory obligations.

Enhance Your Digital Customer Experience

As the population ages, organizations like yours can expect to see increasing requests for accessible documents. With Doxim, you can quickly meet this demand by providing documents that are easily consumed and reliably interpreted by a wide variety of user agents, including assistive technologies.
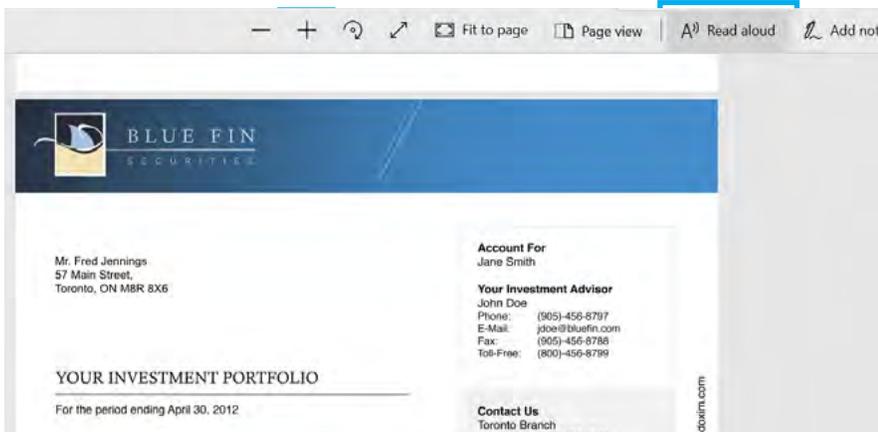
Compliance

Available as standalone documents or delivered through our web portal, or a variety of other methods, documents created by the Doxim Accessibility solution meet WCAG 2.0 standards and enable ADA, AODA and Section 508 compliance.

Expand Your Customer Base By Tapping into An Under-Served Market

Persons with disabilities (PWD) are the largest minority group in North America and, contrary to belief, have some of the greatest discretionary household income. But this group remains largely underserved by many organizations. Providing these valued customers with information in an accessible manner can help you can tap into this market, expand your customer base, and grow your revenue over time.

Doxim CCM Platform

The Doxim Accessibility solution is part of the Doxim Customer Communications Management (CCM) platform, where it is integrated into our ECM and Customer Experience Portal (CXP) to ensure there are no obstacles in presenting accessible documents to your customers.

- Screen Reader
- Zoom In
- Alt Text to describe images to users
- High contrast between font and background color

Doxim Accessible Documents

Features	Included
Conformance	
WCAG 2.0 AA or higher	✓
Meets ADA Compliance Requirements	✓
Meets Section 508 Compliance Requirements	✓
Portal	
Text Alternatives to Video and Images	✓
Time-Based Media	✓
Adaptable	✓
Distinguishable	✓
Keyboard Accessible	✓
Sufficient Interaction Time	✓
Avoiding Content Likely to Cause Seizures	✓
Navigable	✓
Readable	✓
Predictable	✓
Input Assistance	✓
Compatible with Assistive Technology	✓
HTML	
Responsive	✓
Available to All Users	✓
Supported By Portal	✓
PDF	
PDF UA support	✓
Supported By Portal	✓
Available to All Users	✓
Mitigates Historical Documents	x
Document Types	
Statements	✓
Emails and Notices	✓
Tax documents	✓

The Time to act is now!

Book a meeting and we'll show you how Doxim can help meet your document accessibility requirements.

Request Demo

doxim®

Doxim is the customer communications and engagement technology leader serving financial and regulated markets, providing omnichannel document solutions and transforming experiences to strengthen engagement throughout the entire lifecycle. The Doxim Customer Engagement Platform helps clients communicate reliably and effectively, improve cross-sell and upsell opportunities, and drive increased loyalty and wallet share through personalized communications. The platform addresses key digitization, operational efficiency, and customer experience challenges through our suite of plug-and-play, integrated, SaaS software and document technology solutions. Learn more at www.doxim.com.

www.doxim.com   Info@doxim.com   866 475 9876