# doxim®

## Team Up with Doxim

Join Our Network of Best-in-Class Channel Partners

www.doxim.com info@doxim.com 866.4

866 <u>475 9876</u>

## **Benefits of Partnership**



## Grow Your Business with Regulatory Print & Digital Communications

Doxim helps best-in-class partners augment their core offering, expand their capacity, and grow their business by adding regulatory communications to their portfolio.

We provide managed services for generating and delivering bills, statements, and other regulatory communications to end consumers – and with these regular communications you add recurring revenue to your bottom line!

## Prepare for the Unexpected with Business Continuity Services

Are your clients prepared for a disaster? Any delays in the delivery of regulatory communications could severely impact their revenue cycle, reputation, and regulatory compliance.

Doxim works with clients to establish a contingency process for fulfilling communications in the case of emergency to avoid unnecessary downtime.

### **Maximize Customer Engagement**

Regulatory communications need to be opened, read, and acted upon. So, it's important to engage consumers in the channel they prefer – to accelerate engagement, action, and payment.

We make ongoing and significant investments in print equipment and digital technology to ensure your success today and tomorrow.

- Output formats print, PDF, HTML, interactive documents and interactive video
- Delivery channels mail, email, SMS, IVR and web portal

## Achieve Incredible Results, Together!

Regulatory communications require specialized technology and expertise for the compliant management of customer data, operational excellence, and timely delivery.

Let us do the heavy lifting! We manage the complexity of generating and delivering regulated communications, while you open the door to new clients and markets. Together, we can achieve incredible results.



## Why Partner with Doxim?

#### $\overset{\circ}{\frown}$ **Experience & Expertise**

We've been a managed service provider of regulatory communications for over 20+ years. Today, we serve 2000+ clients in financial services, insurance, healthcare, and utilities. We understand the unique requirements and best practices around regulatory compliance, data management, system integration, and operational excellence. Our implementation methodology ensures projects are delivered quickly and on budget, with timelines backed by experienced and dedicated resources.

#### **Analyst Recognition**

We are recognized by leading industry analysts for our market-leading technology and managed services. Our future-facing strategy and ongoing investment ensure our clients are prepared for success today and tomorrow.

#### **World-Class Security & Compliance**

Our state-of-the-art data centers and production facilities are fully compliant and have processes in place to control risks associated with the production, storage, and delivery of business-critical communications. You can rely on Doxim to protect customer information and ensure compliance with regulatory requirements.

#### **Coast-to-Coast Operations**

We manage a network of nationwide production operations located close to key populations for faster delivery and lower costs. Our fully controlled and resilient production environment delivers personalized communications to end consumers in their preferred channel - whether print or digital.

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#### Enterprise Scale, USPS-designated Operator

Based on our scale, Doxim qualifies as a USPSdesignated full-service mailer, enabling us to provide the lowest possible rates and valuable services including address validation and standardization, streamlined mail entry, outbound and inbound tracking, reporting, and secure destruction.

#### 🖵 Technology & Investment

We specialize in regulatory communications - it's all we do! Our purpose-built technology platform leverages client data to deliver relevant and meaningful communications to end consumers. We are focussed on the future and continually investing in world-class equipment and digital innovation.



## **Enterprise-Scale, Coast-to-Coast Operations**



#### Ready to Grow Your Business with Print & Digital Communications?



Contact us to learn more



Doxim is the customer communications management and engagement technology leader serving highly regulated markets, including financial services, utilities and healthcare. We provide omnichannel communications and payment solutions that maximize customer engagement and revenue, while reducing costs. Our software and technology-enabled managed services address key digitization, operational efficiency, and customer experience challenges through a suite of plug-and-play, integrated, SaaS software and technology solutions. Learn more at www.doxim.com.