

doxim[®]



Doxim CCM for Utilities

**Single, All-in-One Customer Communications and
Payment from an Expert Provider**

Why Choose Doxim?

There are many vendors you could choose to partner with for Customer Communications Management. Why choose us?



Industry focus

Since 2001, we have focused on building purpose-built solutions for utilities. Our employees are familiar with the unique needs of utilities, as well as best practices. Leverage our knowledge and expertise to guide you as your business continues to evolve.

CIS Expertise

We have experience providing custom solutions based on your CIS data. Our team is well-versed working with Oracle CC&B, Banner, Cayenta, Hansen, and more.

Data Expertise

We've made it our mission to help utilities leverage their data to promote meaningful interactions with their customers. Customizing your data is an unnecessary expense when you have the right partner. We have the ability to support specialized business rules and messaging across channels that result in a consistent customer experience from billing to collecting payments.

Operational Excellence

Serving hundreds of utilities nationwide, our employees are familiar with the unique needs and challenges faced by utilities. You can rely on Doxim for successful bill delivery on time, every time and without errors.

Project Management

We provide a full scale, end-to-end implementation methodology that ensures all projects will be transitioned on time, on budget, and with no disruption of service to either utility resources or customers. Our methodology defines business needs at the beginning of the project and we maintain visibility throughout. Our timelines are backed by experienced developers, Certified Project Managers (PMP) and dedicated resources. You can rest assured that each deadline is secure, and every milestone will be met.

doxim[®]

Doxim is the customer communications management and engagement technology leader serving highly regulated markets, including financial services, utilities and healthcare. We provide omnichannel communications and payment solutions that maximize customer engagement and revenue, while reducing costs. Our software and technology-enabled managed services address key digitization, operational efficiency, and customer experience challenges through a suite of plug-and-play, integrated, SaaS software and technology solutions. Learn more at www.doxim.com.

www.doxim.com

Info@doxim.com

866 475 9876