

A group of business professionals in a modern office setting with a city skyline in the background. The scene is captured in a blue-tinted, high-angle shot, showing several people in business attire engaged in conversations and a handshake. The background features a dense urban landscape with illuminated buildings under a clear sky. The foreground is dominated by a large, dark blue geometric pattern that frames the bottom and right sides of the image.

doxim[®]

Doxim CCM Future-Proof Customer Communications Management Platform

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Future-Ready Customer Communications Technology Ready For You Today

Customer Communications Management (CCM) is complex and is not easy to get right. You need a plan for serving the changing needs of your customers in the future, without ignoring the business realities of today. By partnering with Doxim, you can join the thousands of clients in regulated industries who trust our solutions to scale their omnichannel communications, execute on digitization strategies, all while saving costs

and improving efficiency. For over 20 years, we've been empowering clients across North America to deliver regulated communications in physical and digital formats. Our CCM platform will help your organization to get the best of both worlds - digital communications software coupled with stellar print expertise, all backed by our vertical focus and top-notch security and compliance.

Omnichannel, end-to-end ccm software platform empowering our clients' business users to improve customer experience throughout the entire customer journey, across print and digital

Doxim CCM Features



Digital/Print Composition



Regulated Documents



Preferences Management



Template & Asset Management



Enterprise Content Management



Account Management



Omnichannel Delivery



Reporting & Analytics



Digital Business Messaging



Marketing Messaging



Customer Service Messaging



Email Marketing



Self-Serve Correspondence



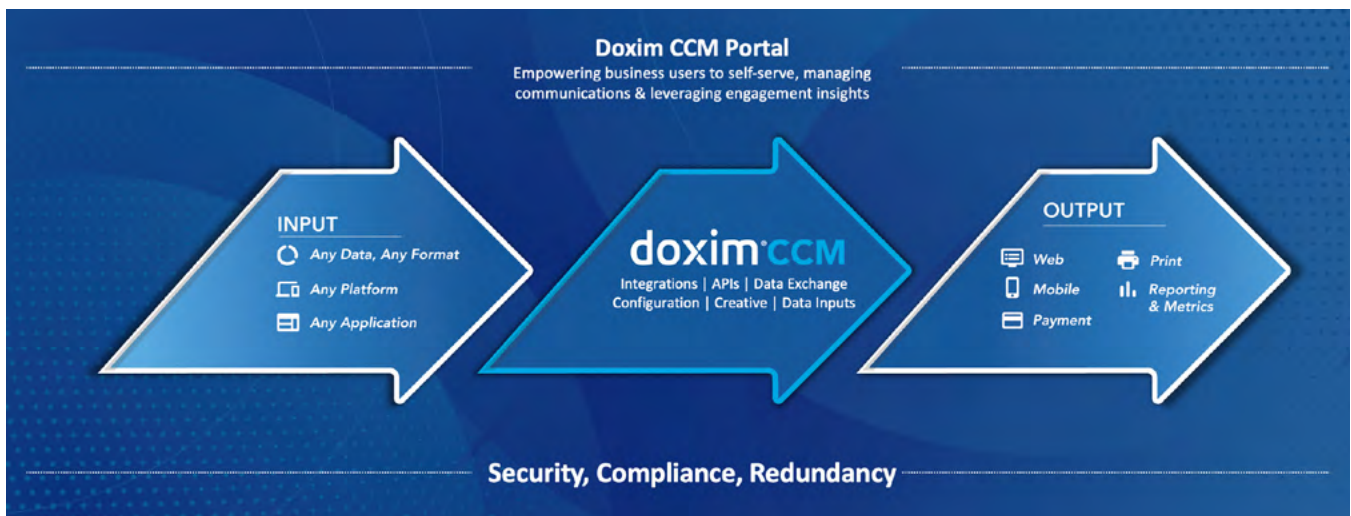
Customer Experience Portal



Personalization



Payments



Future-Proof Your Communications Strategy with Doxim CCM

Improve Customer Experience

It's not easy to satisfy the demands of modern consumers who have high expectations and many choices. Create connected experiences, better-looking, engaging communications and statements, deliver via a channel of choice, get analytics on engagement – all with Doxim as your one-stop trusted partner.

Unlock Additional Revenue

Transactional communications such as statements, bills, notices, and reports, are like regular meetings that your customers simply have to attend! Use every chance to personalize communications, maximize the value of each touchpoint and channel, creating real value for customers to drive more revenue from cross-selling and upsell.

Empower Business Users

Our industry-focused platform is designed for business users and their specific workflow requirements, offering self-service capabilities through an online Doxim CCM client portal. Your business users will have tools to be agile to respond to new revenue opportunities and to improve customer experience, growing your organization while maintaining customer intimacy and personalized service your customers seek.

Outsource Operational Complexity

Let Doxim handle your omnichannel document design, production, storage, and delivery so you can focus on your core business. With our scale and expertise, we will handle all operational complexity – ensuring quality and consistency across all channels and reducing your team's workload.

Ensure Compliance

Don't leave privacy, security, and compliance to chance. Doxim operates state-of-the-art, fully compliant data centers and production facilities across North America, and has processes in place to control risks associated with business-critical communications production, storage, and delivery. Our scale and reach allow us to enable your business continuity even in the most challenging times.

Discover Many Ways to Save Costs

Print and mail is one of the most expensive ways to communicate with your customers. Accelerate adoption of digital by offering customers choices and delivering engaging, interactive communications, purpose-designed for modern devices and easily accessible. For your staff, save time managing paper documents and processes and reduce customer calls by offering self-service options. For cases where you need to print and mail, we will help you minimize your print by leveraging our nationwide scale, postal services expertise, and value-added services such as consolidation, return mail management and more.



We Know Your Industry

Solutions and services designed for regulated industries and your vertical-specific requirements



2,000+ Engaged Clients

Large and stable yet agile and responsive to your unique needs



We Stand for SLAs & Compliance

Technology, best practices, secure infrastructure audited and verified by 3rd parties, culture of meeting SLAs



Priced Differently to Focus on Value

Innovative, predictable pricing model for all your customer communications needs, all benefits included



Data & Core Systems Expertise

Experience with your data sources, structure, and core system integration, with multiple integration projects.



Complete, End-to-End, Print & Digital

End-to-end digital partner and print expert to support all regulated communications, channels, and consumer preferences.



Supporting You Across North America

Facilities throughout the United States and Canada, serving your needs from coast to coast



Digital-First Partner with Growth Mindset

Solutions for today and tomorrow powered by composition, ePresentment, & omnichannel delivery technology



Solutions & Programs Focused on Your Success

Certified team members with deep industry knowledge, proven implementation methodology & ongoing support

Secure & Compliant



Award-Winning



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Doxim is a leading provider of SaaS-based customer communications and engagement software for banks, credit unions, and wealth management firms. Doxim's Customer Communication Management Platform helps financial institutions transform their client experience, communicate effectively throughout the client lifecycle and improve cross-sell and upsell activities that drive increased wallet share. The platform addresses key digitization challenges, from automated account opening, through improved, personalized communications to anytime, anywhere content access, tailored to a client's channel preferences. This eliminates costly traditional paper-based, manual processes and enables cost-effective provision of an omni-channel experience that delights customers and improves their long-term loyalty. Find out more at www.doxim.com.

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