

Supported Browsers

To maximize your online experience and for your Internet security, Doxim recommends using the latest supported browsers. Please note that we do not support Beta or test versions of browsers. For any non-supported browsers which users may choose to use, we encourage you to report any issues to our Support Group via email (support@doxim.com) so that we can track any known issues and look to expand our browser support in future, however, in the meantime, we encourage you to use a supported browser where issues persist.

Product-Specific Browser Support

Doxim ECM

Browsers	Comments
Microsoft® Internet Explorer® versions 9, 10 & 11	If you use Internet Explorer, we recommend using the latest version. Apply all Microsoft software updates.
Mozilla® Firefox®, most recent stable version	By default, Firefox applies updates automatically. Doxim makes every effort to test and support the most recent version of Firefox.
Google Chrome™, most recent stable version	Google Chrome applies updates automatically; Doxim makes every effort to test and support the most recent version. Note these restrictions: <ul style="list-style-type: none">■ Adding documents to Doxim ECM via Shared Folders is not supported
Apple® Safari® versions 5.x and 6.x on Mac OS X	Apple Safari has been successfully tested in a Mac desktop environment with OS X and is supported. Safari for iPad is currently not supported.

OpenAdvantage

Browsers	Comments
Microsoft® Internet Explorer® versions 9, 10 & 11	If you use Internet Explorer, we recommend using the latest version. Apply all Microsoft software updates.
Mozilla® Firefox®, most recent stable version	By default, Firefox applies updates automatically. Doxim makes every effort to test and support the most recent version of Firefox. Note these restrictions: <ul style="list-style-type: none">Using the Firefox PDF Plugin may cause problems with viewing PDF documents. Adjust the settings to use Adobe Reader by default.
Google Chrome™, most recent stable version	Google Chrome applies updates automatically; Doxim makes every effort to test and support the most recent version. Note these restrictions <ul style="list-style-type: none">Issues uploading PDF documents – use an alternate browser for uploading documents.
Apple® Safari® versions 5.x and 6.x on Mac OS X and iPad	Apple Safari has been tested on both iPad and desktop Macs using OS X and is supported. Note these restrictions: <ul style="list-style-type: none">V4.x of OpenAdvantage may have issues displaying PDF's using Safari on an iPa

MessageCentral

Browsers	Comments
Microsoft® Internet Explorer® versions 9, 10 & 11	<p>If you use Internet Explorer, we recommend using the latest version. Apply all Microsoft software updates. Note these restrictions:</p> <ul style="list-style-type: none">■ Internet Explorer 8 may experience intermittent issues with displaying PDF files in the PreProdQC and PostProdQC screens■ The MessageCentral environment has been optimized for 1440x900 resolution.■ Microsoft Silverlight v5 plugin is required
Mozilla® Firefox®, most recent stable version	<p>By default, Firefox applies updates automatically. Doxim makes every effort to test and support the most recent version of Firefox. Note these restrictions:</p> <ul style="list-style-type: none">■ The MessageCentral environment has been optimized for 1440x900 resolution■ Microsoft Silverlight v5 plugin is required

CloudConnector for Exenet

Browsers	Comments
Microsoft® Internet Explorer® versions 9, 10 & 11	<p>If you use Internet Explorer, we recommend using the latest version. Apply all Microsoft software updates.</p>
Mozilla® Firefox®, most recent stable version	<p>By default, Firefox applies updates automatically. Doxim makes every effort to test and support the most recent version of Firefox.</p>
Google Chrome™, most recent stable version	<p>Google Chrome applies updates automatically; Doxim makes every effort to test and support the most recent version.</p>
Apple® Safari® versions 5.x and 6.x on Mac OS X and iPad	<p>Apple Safari has been tested on both iPad and desktop Macs using OS X and is supported. Note these restrictions:</p>



Additional Browser Requirements:

128-Bit Secure Sockets Layer (SSL) Encryption

To access Doxim applications, your browser must also support 128-bit Secure Sockets Layer (SSL) encryption. All the browsers we support meet this requirement. If yours doesn't, please download the appropriate encryption support from your browser's supplier.

JavaScript

To use Doxim's web applications, you must change your browser and/or device settings to enable JavaScript. For more information on enabling JavaScript, please refer to your browser's Help section or documentation.

Hardware Configurations

There are no minimum hardware requirements; however, certain minimum requirements may be specified by the browser you are using.

Discontinued or Limited Browser Support

As of Dec. 2012, Doxim has discontinued support for Microsoft® Internet Explorer® 6. Existing features that have previously worked in this browser may continue to work, however, no support updates will be provided.

As of April 2014, support for Windows XP has been discontinued. As a result, Doxim will no longer support IE browsers older than v9. For these versions, this means that some functions may no longer work, and Doxim Client Care will no longer investigate issues related to Internet Explorer 7 and 8.