



E-Statements

In an effort to provide a higher level of customer service, convenience, and reduce the costs associated with printing and mailing statements, many financial service providers have turned to online banking and electronic statements to provide customers with a convenient way to check their accounts and do business. Given the general availability of check images a growing number of physical checks are now being replaced, making e-statements a logical statement delivery option.

Doxim e-Statements are designed for businesses that already have great looking print statements and are ready to convert them into an electronic format for access through a secure web banking portal. Doxim e-Statement technology allows print documents such as customer statements and checks, to be captured and accessed online, providing customers and banking staff with quick, secure web based access to monthly statements in a format familiar to the customer.

By employing Doxim e-Statements, businesses are able to:

IMPROVE CUSTOMER CONVENIENCE AND ACCESS TO STATEMENTS AND CHECKS BY:

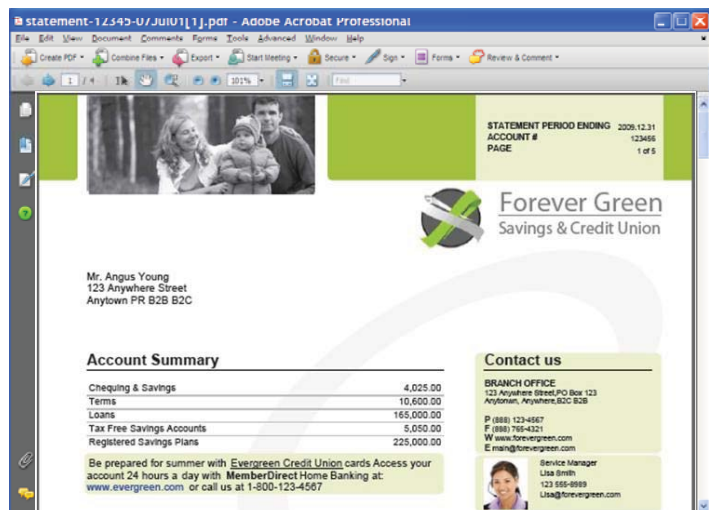
- Delivering great looking electronic statements in a format familiar to customers
- Allowing customers to securely view, download or even print their own statements
- Providing a more convenient method to check current and past account statements than searching through printed statements that can get lost or damaged

COMMUNICATE MORE EFFECTIVELY WITH CUSTOMERS BY:

- Employing comprehensive message delivery that includes important marketing messages within an easily accessible online environment



1.1 - Allow customers to access their eStatement through your online banking portal



1.2 - Include key marketing messages into your eStatements

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IMPROVE PERFORMANCE AND USE FEWER RESOURCES BY:

- Making it easy for banking staff to locate and retrieve account statements
- Ensuring employees can respond to customer inquiries by consulting an exact image of the statement without having to sort through print records
- Handling customer service calls in one step, without having to follow up after the appropriate record has been located

REDUCE COSTS ASSOCIATED WITH:

- Print and mail
- Transportation
- Storage
- Resourcing

Doxim e-Statements are a logical part of an organization's Green Campaign and contribute to a significant reduction in carbon emissions before, during, and after the statement process.

Alternatively, Doxim unique statement composition is available for financial service providers who need to convert difficult to read, unattractive statement print outs into more attractive, easy to read statements that look great and provide a consistent look and feel whether printed or online.

Doxim e-Statements are an important part of Doxim ECM (Enterprise Content Management). Doxim ECM can be used to capture 100 percent of all output files, such as documents and images, and make that data easily accessible to personnel across the company in electronic formats. It serves as an important part of an effective disaster recovery and business continuity strategy and enables compliance with today's stringent regulatory obligations.

Doxim E-STATEMENTS IS COMPRISED OF THE FOLLOWING MODULES:

- Doxim ECM Server
- Doxim Commit Manager
- Doxim Web API

Contact us today to learn more about Doxim's products and services.

Doxim Inc. provides a full suite of enterprise content management products and services that together provide a web-based alternative to the printing and mailing of customer-centric documents such as statements, reports, client records, cheque images and transaction records. Doxim serves the financial services marketplace across North America, with over 300 clients in banking, credit unions and investment brokerage. These organizations work with Doxim to improve their client communications, streamline document access, meet compliance requirements, and reduce the expense, work effort and environmental impact associated with the creation, delivery and archiving of business critical documents. Doxim is a SAS 70 and CICA 5970 certified organization.

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